

PRIME MINISTER'S DEPARTMENT DEPARTMENT OF STATISTICS MALAYSIA **NEWSLETTER**

DOSM/BMP/1.2022/Series 7

IMPACT OF FLOODS ON INDIVIDUALS AND SMALL BUSINESSES (CASE STUDY : KAMPUNG SG. SERAI, HULU LANGAT*)

OVERVIEW

- □ This survey is conducted to measure the impact of floods in terms of categories of damages as well as the value of damages and losses for affected areas.
- □ The information is obtained from the individuals and small businesses through phone calls, face-to-face interviews and online on 7th January 2022.
- Kampung Sungai Serai is one of the most affected areas in Hulu Langat District, Selangor due to floods on 18th December 2021.



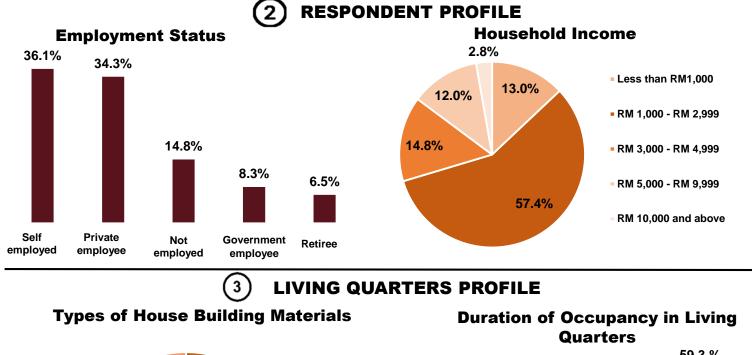
MAP OF SURVEY AREA KAMPUNG SG. SERAI, HULU LANGAT, SELANGOR

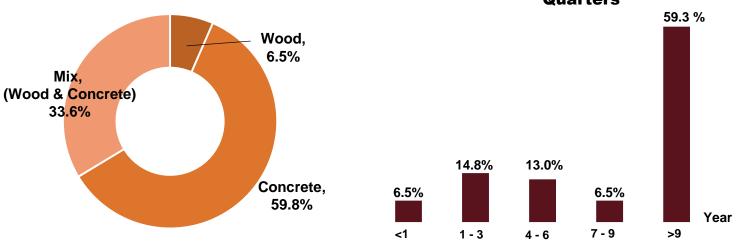


*Note: The presented analysis is based on respondents who participated in this survey and cannot be generalized to represent the overall views of flood victims in Kampung Sungai Serai, Hulu Langat. It should be interpreted with caution to access the impact of floods and not as an official statistics. However, it can be used to support in reflecting the current flood situation in Kampung Sungai Serai. DOSM is not responsible on any implications of using the statistics.

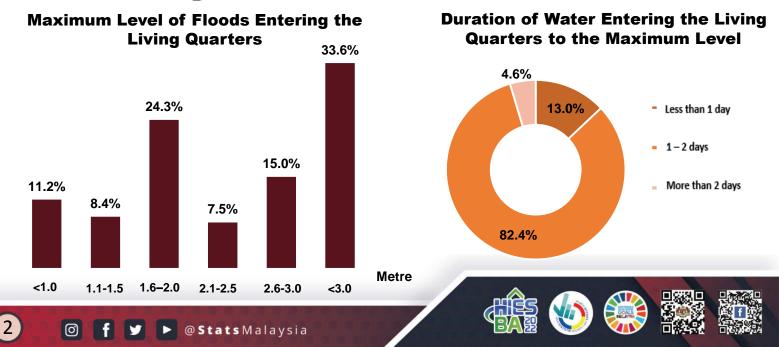


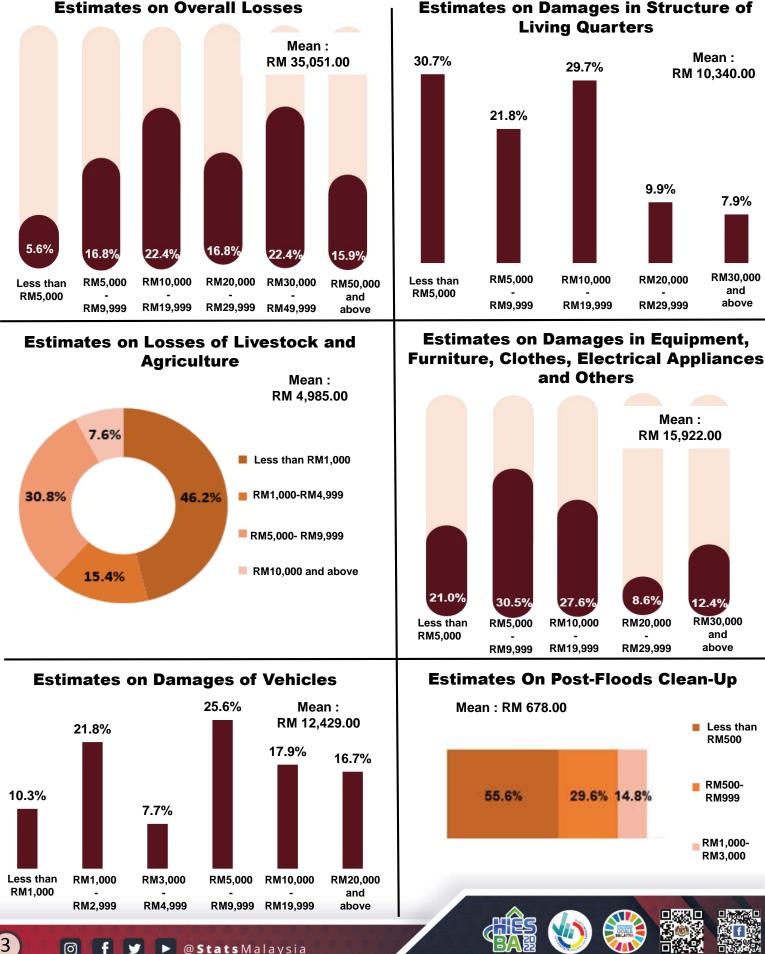
1





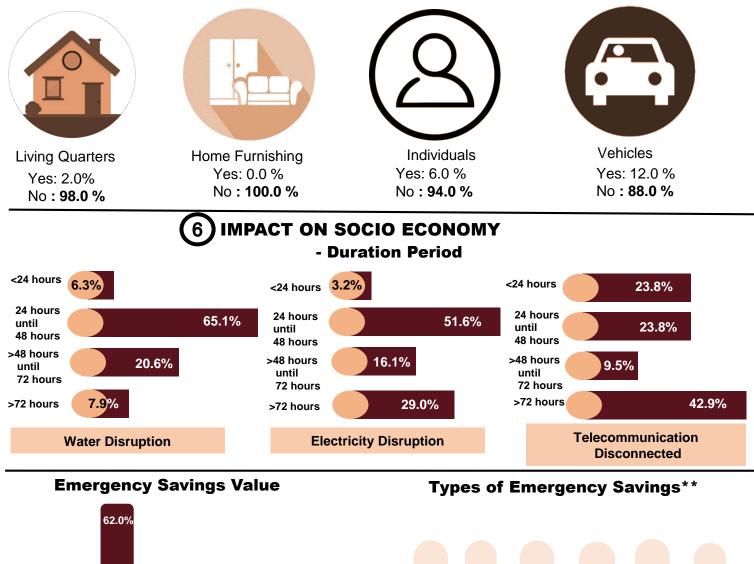
4) EFFECTS OF DAMAGE DUE TO FLOODS





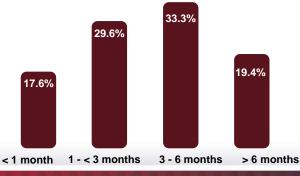
OStats Malaysia

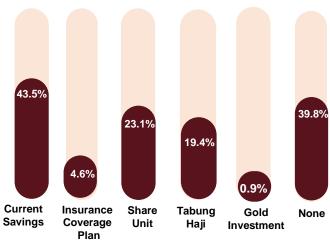
(5) INSURANCE COVERAGE PLAN





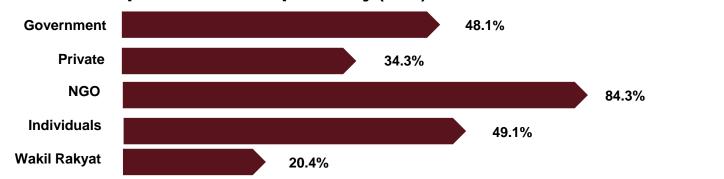
Duration Period Back To Normal Life



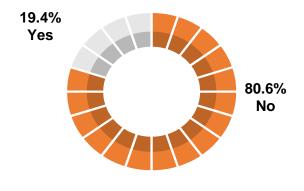


**Note: Respondents can answer more than one type of emergency savings.

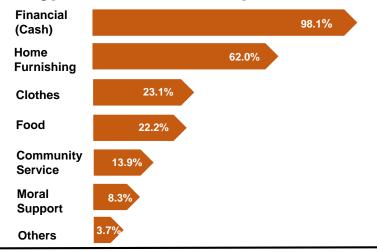
Corporate Social Responsibility (CSR) Assistance Received**





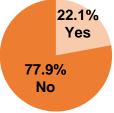


Types of Assistance Required**



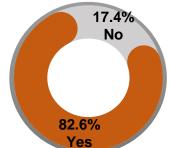
7) IMPACTS ON SMALL BUSINESSES

Small Businesses (including Business Online)¹

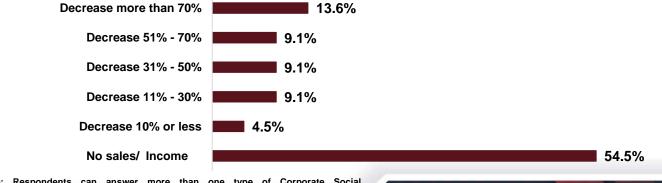


¹Insurance Agents, Car/Motocycle Workshops, Doing business in the Market, Selling Food and Beverages, Grocery Stores, Selling Goods Online, Selling and Repairing Computer Equipment, Livestock (Goats), Selling Village Vegetables





Effect on Sales Value/ Business Income Compared to Previous Week

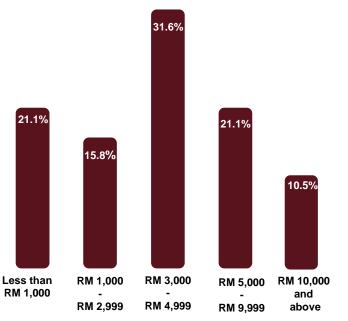


**Note: Respondents can answer more than one type of Corporate Social Responsibility (CSR) assistance received or types of assistance required.

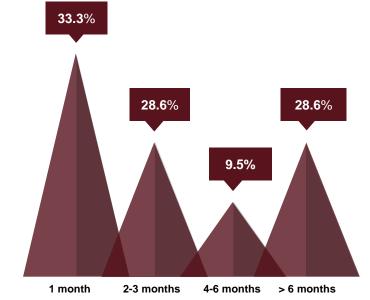


0

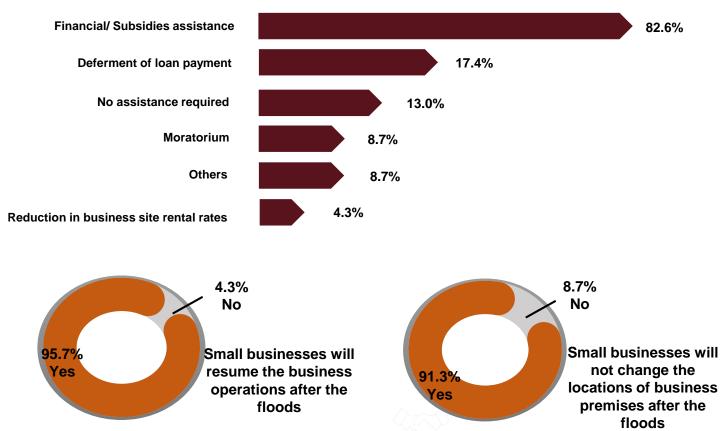
Estimated Business Loss Due to Floods



Duration Period to Return to Business



Types of Assistance Required for Business**



**Note: Respondents can answer more than one type of assistance required for business.



6